

UNBLOCK POP-UPS

The first time that a user attempts an e-learning course, pop-ups must be unblocked. If pop-ups are not un-blocked, the following message will appear:

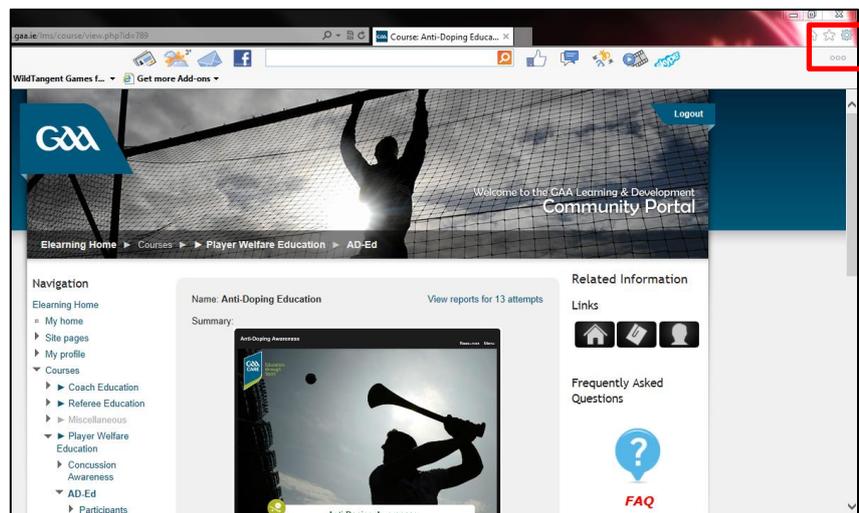
If you have finished viewing this resource, [click here to return to the course page](#)

This document outlines steps which need to be taken to unblock pop-ups in Internet Explorer and Google Chrome.

INTERNET EXPLORER

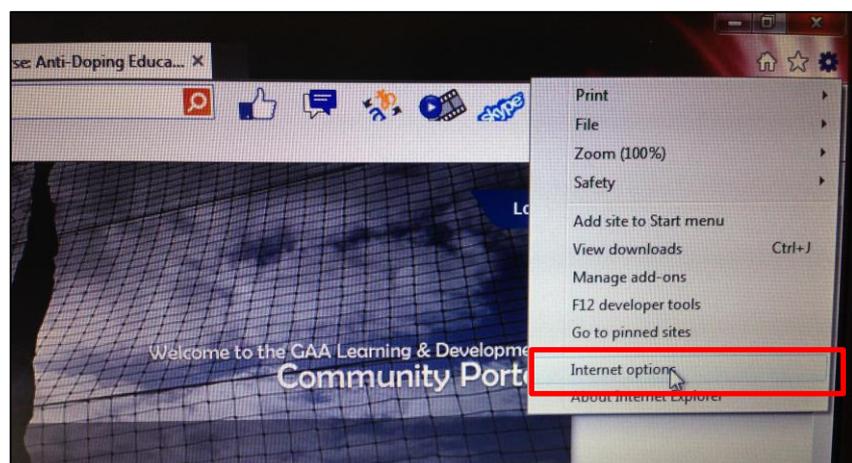
STEP 1

CLICK ON TOOLS IN THE
RIGHT HAND CORNER 

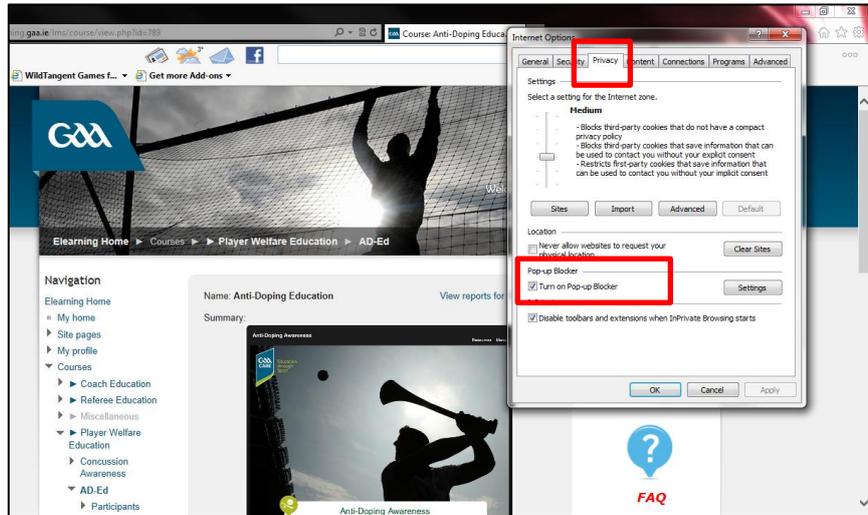


STEP 2

IN THE MENU, CLICK ON
INTERNET OPTIONS



STEPS 3 & 4
CLICK ON **PRIVACY** AND TURN
OFF POP-UP BLOCKER



GOOGLE CHROME

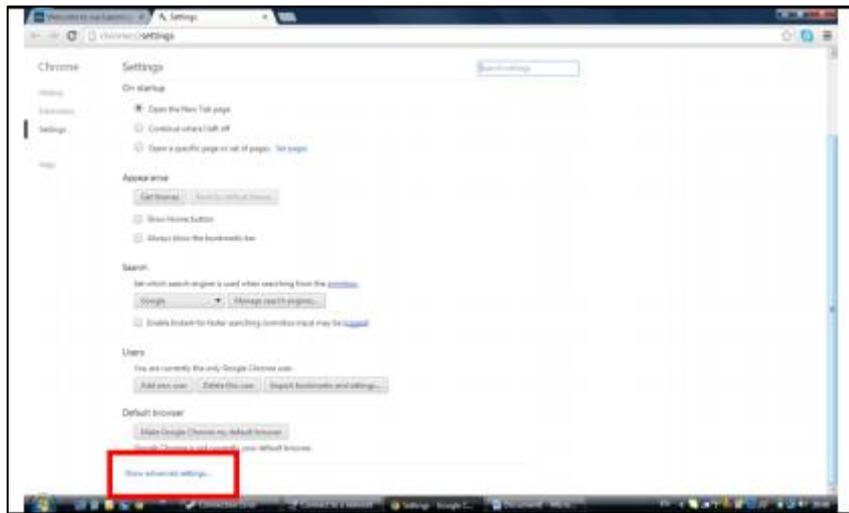
STEP 1
CLICK ON **SETTINGS** IN THE
RIGHT HAND CORNER (BOX
WITH 3 STRIPES IN IT)



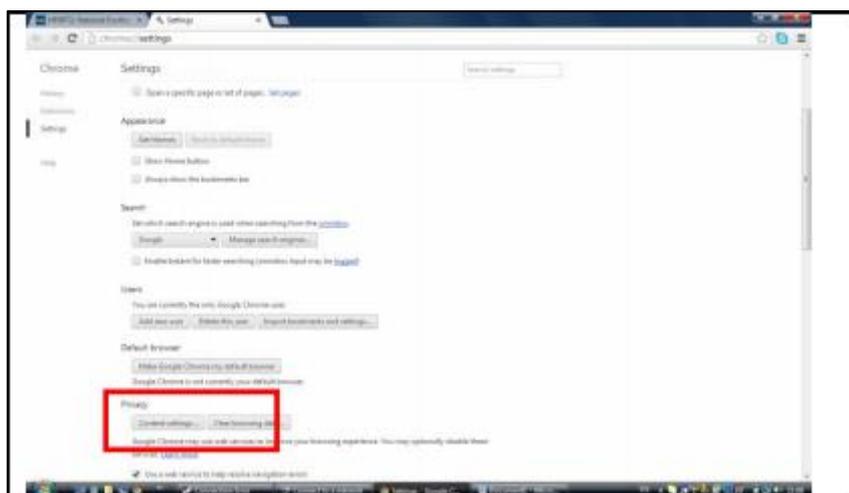
STEP 2
IN THE MENU CLICK
ONSETTINGS WHICH WILL
OPEN A NEW TAB.



STEP 3
MOVE TO THE BOTTOM OF
THE PAGE AND CLICK ON
SHOW ADVANCED SETTINGS,
WHICH WILL SHOW MORE
SETTING ON THE PAGE

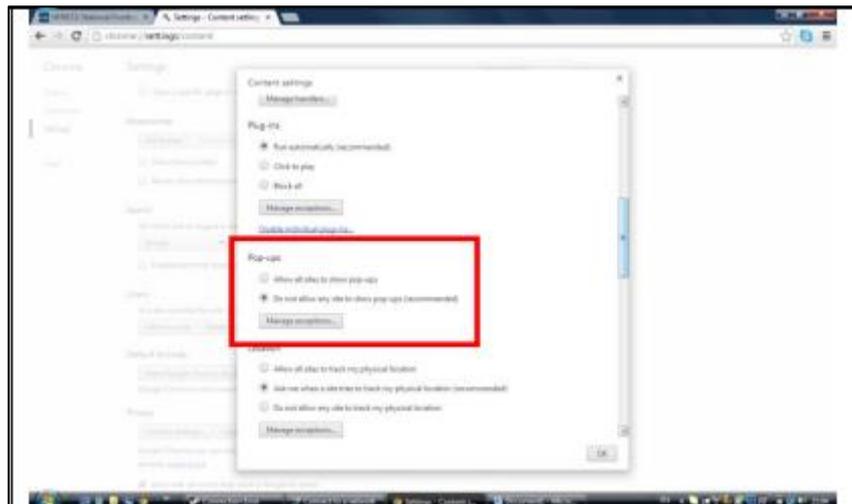


STEP 4
CLICK ON **CONTENT SETTINGS**
UNDER **PRIVACY**, WHICH WILL
OPEN A NEW MENU PAGE



STEP 5

MOVE DOWN THE NEW PAGE
UNTIL YOU SEE POP-UPS, AND
CLICK ON **MANAGE**
EXCEPTIONS



STEP 6

ADD LEARNING.GAA.IE IN THE
HOSTNAME PATTERN AND
CLICK **OK**
(THIS WILL ALLOW POP UPS
FOR ONLY THE
LEARNING.GAA.IE SITE)

