

## UNBLOCK POP-UPS


The first time that a user attempts an e-learning course, pop-ups must be unblocked. If pop-ups are not un-blocked, the following message will appear:

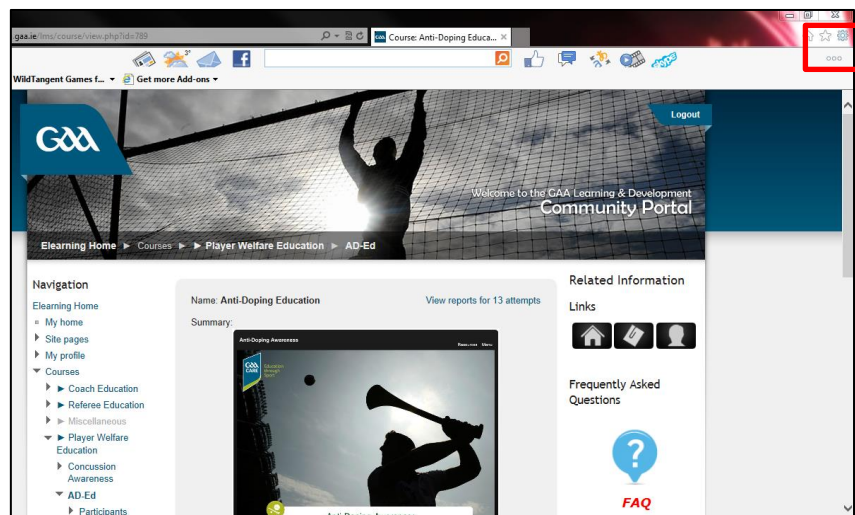
If you have finished viewing this resource, [click here to return to the course page](#)

This document outlines steps which need to be taken to unblock pop-ups in Internet Explorer and Google Chrome.

## INTERNET EXPLORER

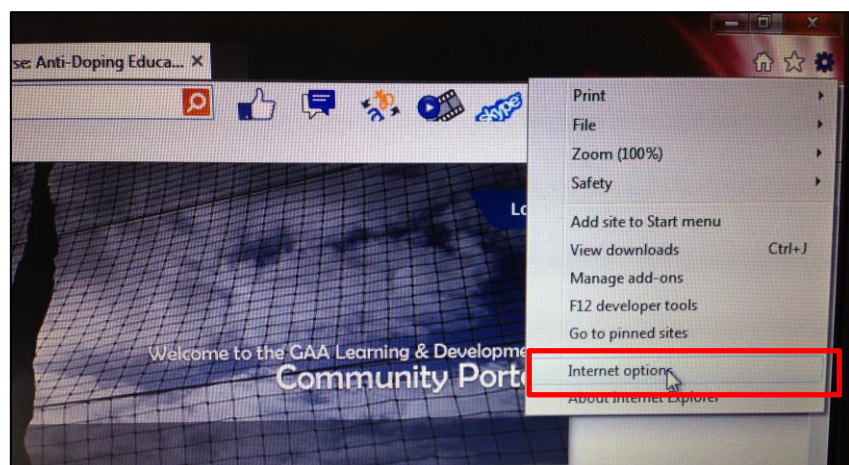
### STEP 1

CLICK ON TOOLS IN THE  
RIGHT HAND CORNER 

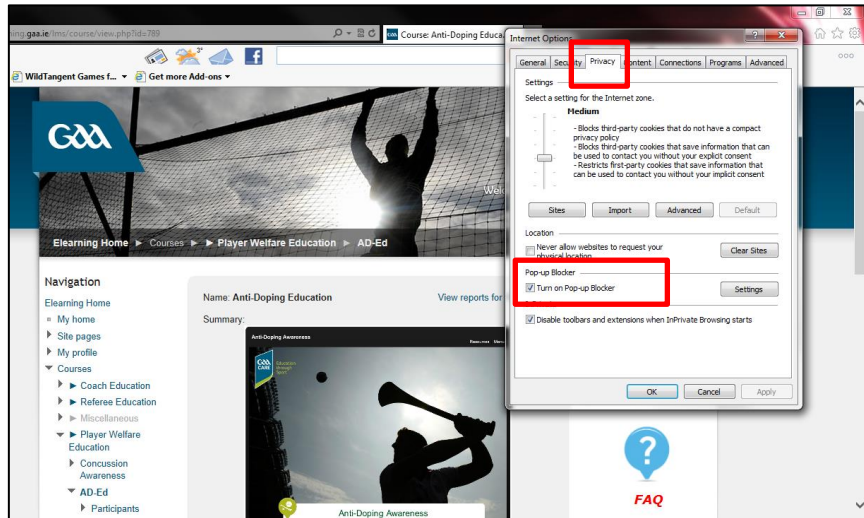


### STEP 2

IN THE MENU, CLICK ON  
INTERNET OPTIONS



**STEPS 3 & 4**  
CLICK ON **PRIVACY** AND TURN  
**OFF POP-UP BLOCKER**



## GOOGLE CHROME

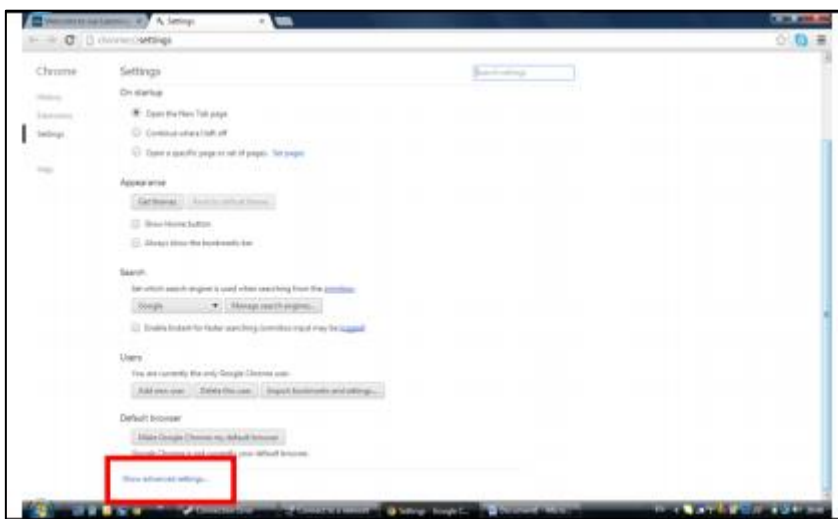
**STEP 1**  
CLICK ON **SETTINGS** IN THE  
RIGHT HAND CORNER (BOX  
WITH 3 STRIPES IN IT)



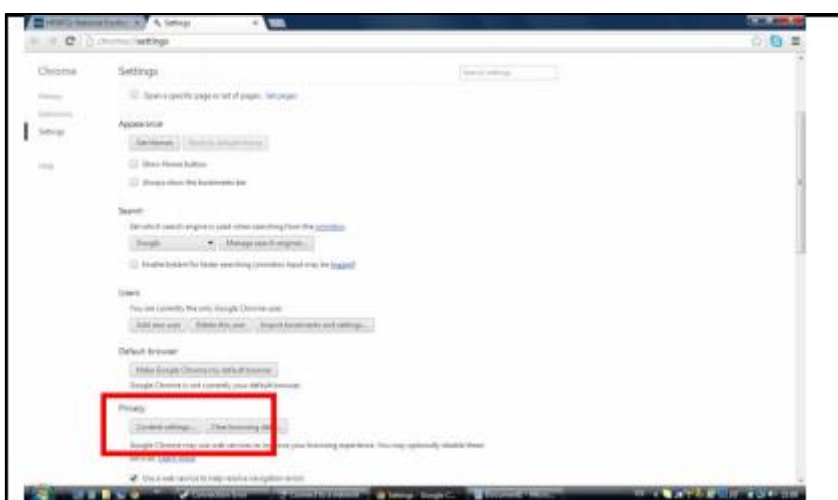
**STEP 2**  
IN THE MENU CLICK  
**ONSETTINGS** WHICH WILL  
OPEN A NEW TAB.



**STEP 3**  
MOVE TO THE BOTTOM OF  
THE PAGE AND CLICK ON  
**SHOW ADVANCED SETTINGS**,  
WHICH WILL SHOW MORE  
SETTING ON THE PAGE

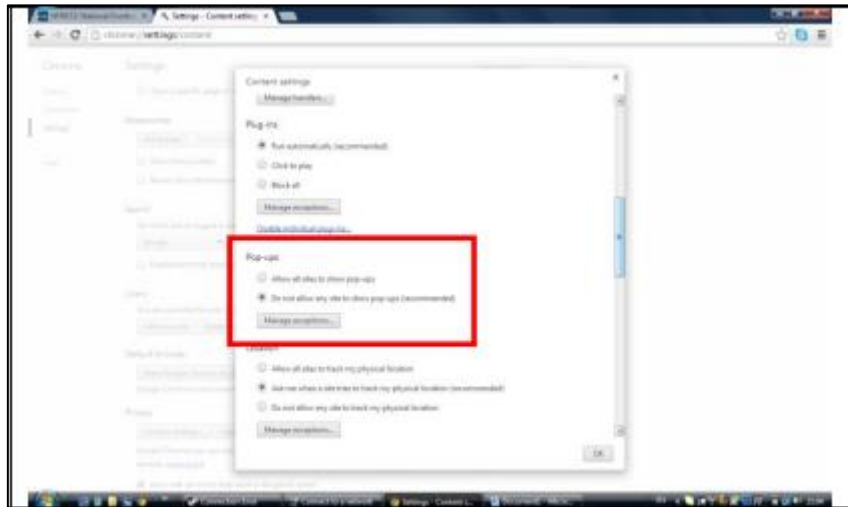


**STEP 4**  
CLICK ON **CONTENT SETTINGS**  
UNDER **PRIVACY**, WHICH WILL  
OPEN A NEW MENU PAGE



**STEP 5**

MOVE DOWN THE NEW PAGE  
UNTIL YOU SEE POP-UPS, AND  
CLICK ON **MANAGE**  
**EXCEPTIONS**



**STEP 6**

ADD LEARNING.GAA.IE IN THE  
HOSTNAME PATTERN AND  
CLICK **OK**  
(THIS WILL ALLOW POP UPS  
FOR ONLY THE  
LEARNING.GAA.IE SITE)

